

Terms & Conditions

Beaufitable · beaufitable.co.za

Effective Date: 12 June 2026 · Version 1.0

1. Business Information (ECT Act Section 43)

In compliance with Section 43 of the Electronic Communications and Transactions Act 25 of 2002 (ECT Act), Beaufitable discloses the following information:

Trading Name	Beaufitable
Owner / Operator	Chante Austen
Legal Status	Sole Proprietor
Physical Address	Somerset West, Western Cape, South Africa
Email Address	chante@beaufitable.co.za
Website	https://beaufitable.co.za
Instagram	@beaufitable

2. Products & Services

Beaufitable offers the following goods and services to consumers via beaufitable.co.za:

- Life coaching sessions for teenage girls (one-on-one and group)
- In-person empowerment workshops for girls aged 13–19
- Digital products including journals, workbooks, and coaching tools (downloadable)
- Physical products including printed journals and merchandise (subject to stock availability)

3. Pricing, VAT & Payment

All prices displayed on the website are in South African Rand (ZAR). Beaufitable is not currently registered as a VAT vendor; therefore, no VAT is charged or included. Prices are as listed at the time of purchase and are subject to change without prior notice.

3.1 Delivery Fees

Delivery fees, where applicable, are clearly displayed at checkout before payment is finalised. Digital products attract no delivery fee and are delivered electronically. Physical products attract a delivery fee as quoted at checkout.

3.2 Payment Methods

Payments are processed securely via PayFast, a South African payment gateway. The following payment methods are accepted:

- Credit and debit cards (Visa, Mastercard)
- Instant EFT
- SnapScan
- Mobicred

All transactions are encrypted using SSL (HTTPS) technology. Beaufitable does not store, access, or process your card details directly. All payment data is handled exclusively by PayFast in accordance with PCI-DSS standards.

4. Delivery & Fulfilment

4.1 Digital Products

Digital products will be delivered electronically to the email address provided at checkout within 24 hours of confirmed payment. If you do not receive your digital product within 24 hours, please contact chante@beaufitable.co.za.

4.2 Physical Products

Physical products will be dispatched within 3–5 business days of confirmed payment. Delivery thereafter is subject to the courier's standard timelines (typically 2–5 business days within South Africa). In accordance with Section 46 of the ECT Act, if no delivery timeframe is agreed upon and delivery is not executed within 30 days, the consumer is entitled to cancel the order and receive a full refund.

4.3 Workshop Bookings

Workshop registrations are confirmed via email upon receipt of payment. In the event that a workshop is cancelled by Beaufitable, a full refund will be issued within 7 business days.

5. Returns, Refunds & Cooling-Off Period

In accordance with Section 44 of the ECT Act and the Consumer Protection Act 68 of 2008 (CPA), the following return and refund rights apply:

5.1 The 7-Day Cooling-Off Period (ECT Act Section 44)

You have the right to cancel any purchase of goods made online within 7 (seven) days of receiving the goods, without providing a reason and without penalty. Upon cancellation:

- You will receive a full refund within 30 days of cancellation.
- The only cost you may be required to bear is the direct cost of returning the goods to Beaufitable.
- To exercise this right, email chante@beaufitable.co.za with your order details and cancellation request.

Note: The cooling-off period does not apply to: (a) custom-made or personalised goods; (b) digital products that have been downloaded or accessed; (c) workshop bookings once the event has occurred.

5.2 Defective or Damaged Goods (CPA Section 56)

If goods arrive defective, damaged, or not as described, you are entitled under the CPA to a repair, replacement, or full refund within 6 (six) months of receiving the goods. Please contact chante@beaufitable.co.za with photographic evidence within this period.

6. Workshop Cancellations by Customer

- Cancellations made more than 7 days before the workshop date: full refund.
 - Cancellations made 3–7 days before the workshop date: 50% refund.
 - Cancellations made less than 3 days before the workshop date: no refund, but you may transfer your booking to another person.
 - No-shows on the day: no refund.
-

7. Intellectual Property

All content on beaufitable.co.za, including text, images, logos, workshop materials, and digital products, is the intellectual property of Beaufitable and Chante Austen. No content may be reproduced, distributed, or used commercially without prior written consent.

8. Limitation of Liability

Beaufitable provides coaching and workshop services for informational and personal development purposes only. Nothing on this website constitutes professional psychological, medical, or therapeutic advice. Beaufitable is not liable for any direct, indirect, or consequential loss arising from participation in workshops, use of products, or reliance on any content published on the website.

9. Governing Law & Jurisdiction

These Terms & Conditions are governed by the laws of the Republic of South Africa, including but not limited to the ECT Act, the CPA, and POPIA. Any disputes shall be subject to the jurisdiction of the courts of the Western Cape, South Africa.

10. Changes to These Terms

Beaufitable reserves the right to update these Terms & Conditions at any time. The effective date at the top of this document will reflect the most recent revision. Continued use of the website after changes constitutes acceptance of the revised terms.
